# INTERNATIONAL WELCOME GUIDE 2019/2020

# Welcome to Seneca.



senecacollege.ca/international

Welcome to excellent programs, real-world learning, expert professors, great student experiences... and career success.

We look forward to seeing you on campus soon.



# Congratulations. We're delighted you will be studying at Seneca. A great start to Seneca begins here.



# Reserve your Space: Pay your Fees

In order to hold a place in your program, you will need to make a minimum payment by the Offer of Expiry Date noted in the top right corner of your Offer of Admission letter and on your fees statement.

#### Fee payment methods.

Information about important academic dates including start and end dates for your first term on campus are available online.

# Apply for your Study Permit

As soon as you have received your Offer of Admission you should apply for your study permit at Immigration, Refugees and Citizenship Canada.

# Apply for Residence or Off-campus Housing Assistance

Apply for Residence or Off-campus Housing Assistance.

See page 5 for more information

## Book your Skills Assessment

As a new Seneca student in a professional program, you may be required to write an English and math Skills Assessment. The assessment is a tool to help place you in the correct English or math levels when you begin your program.

The results of your assessment are used to prepare your timetable. It is important that you plan your arrival at Seneca so that you can complete your assessment before classes begin, or your timetable may be incomplete. It is recommended that you plan to arrive at least one week before classes begin.

You can find out if the Skills Assessment is required for your program, book your assessment and view practice materials online.

If you require academic accommodations related to a disability, you should contact Seneca's Counselling and Accessibility Services before taking your assessment.

# Check if you are Eligible for a Transfer Credit

If you have taken college or university level courses that are similar to those in your Seneca program, you can apply for a transfer credit.

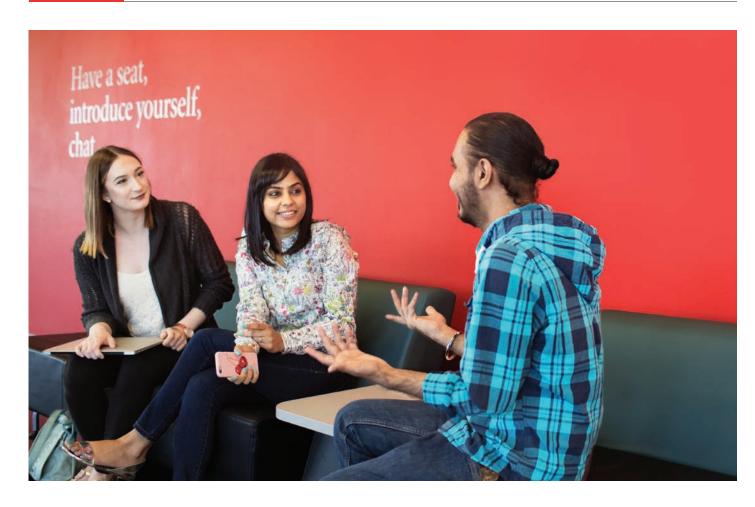
Transfer credit applications are submitted to the Degree and Credit Transfer Office, and if transfer credits are granted, they may fulfil academic requirements in your Seneca program. To apply, you will be required to submit Transfer Credit Request forms listing all of the courses you want evaluated, along with a transcript and subject outlines from your previous institution. A course by course credential assessment is also required.

# Withdrawals & Refunds

If you are unable to attend classes at Seneca for any reason, you must notify the International Admissions office in writing before the 10th day of classes to be eligible for a partial refund. If your visa application was denied or for any other withdrawals a fee will be deducted from your refund. For fees deduction information please check online.

If you have not received a decision on your study permit application, you may request a deferral or withdraw from your program.





## Your Arrival at Seneca

You should plan to arrive at Seneca one week before classes begin so you can complete skills assessments and familiarize yourself with Seneca and the city of Toronto.

See our pre-arrival and arrival checklist.

# Airport Pick-Up

Seneca provides free airport pick-up to all Seneca international students arriving in Toronto for the first semester of study.

Applying for airport pick-up is easy.

### International Student Welcome Event

International Student Services provide a full day welcome event for new students to learn about studying in Canada. You can also join in a number of planned activities to help you to make new friends and meet other international students at Seneca. Watch for emails with information about the dates, times and locations of our welcome activities.

# English Language Institute (ELI) Orientation

If you are attending our English
Language Institute, you will be invited
to attend an ELI Orientation program
that includes campus and city tours,
information sessions and social
activities to meet and get to know your
classmates. Watch for emails about the
ELI orientation dates and activities.

#### **ACTIVITIES & TRIPS**

Get to know your campus and the city of Toronto while you make new friends through our monthly activities.

#### Seneca Orientation

During the first two weeks of classes, Seneca holds Orientation activities for all new students. Learn about our support services, campus athletics and attend our welcome activities.

# Scholarships

Seneca offers renewable entrance scholarships of merit for international students.

## On-campus Residences

More than just a place to sleep, residence provides you with the opportunity to build friendships, gain your independence and experience life on campus. There is always something going on in residence.

Living in residence makes the transition to being on your own easy, convenient and fun. The Residence Life team will work with you to provide academic and personal support and lead social events and activities.

Our furnished apartment-style residences are located at Newnham and King campuses. The Newnham residence has 1,100 spaces while the King residence has 230 spaces.

All of our residence suites include private bedrooms and bathrooms, televisions, Internet and ensuite kitchenettes with a fridge and microwave. Both residences offer study lounges for individual or group student sessions and a variety of social lounges for games, movies and other social activities.

Reserve your guaranteed spot now. Guaranteed residence terms and conditions are available online.

#### **NEWNHAM CAMPUS**

Available to students studying at all four campuses. 416.491.8811 ext. 5000

#### KING CAMPUS

Available to to students studying at King Campus. 905.833.1650 ext. 5000

# Off-campus Housing

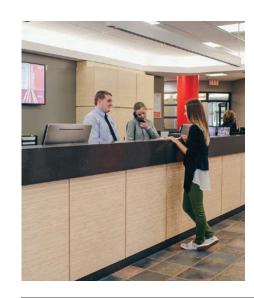
#### **HOMESTAY**

The Homestay program links you with people in the community who wish to offer a safe, welcoming "home away from home" where meal options are included.

#### **ROOM IN A HOUSE**

Room in a House is similar to the Homestay program, in that you can stay with a local family, but does not include meal options.









# Sports & Activities

Seneca has a long and proud tradition of sporting excellence offering the very best in varsity and recreational programs.

The Seneca Sting is one of the most awarded athletic programs in the history of the Ontario Colleges Athletic Association, having won 492 medals since 1967.

Seneca offers many ways for you to stay active and healthy or to just have fun. Join in by participating in sports, enjoying recreational activities, getting your fitness fix, or trying out for the Seneca Sting varsity teams or cheering them on.

f facebook.com/SenecaSting twitter.com/senecasting





# Public Transportation

TTC, YRT, VIVA, GO

All of Seneca's campuses are accessible by public transportation. Schedules and routes are available on Seneca's website.

# Free Inter-campus Shuttle

Free daily shuttle bus to get you between King, Markham, Newnham and Seneca@York campuses. Buses are fully accessible, air-conditioned and have free wifi.

#### Car

Paid parking is available at all campuses. Daily rates or parking plans are available.

#### Food Service

Cafeterias are located at Newnham, Seneca@York, Markham and King campuses. Meal plans are available for purchase at all cafeterias. They are accepted at all on-campus Tim Hortons, Pizza Pizza, Starbucks, Subway, Manchu Wok and Bento Sushi locations, and the Seneca Residence cafeteria.

#### Health Insurance

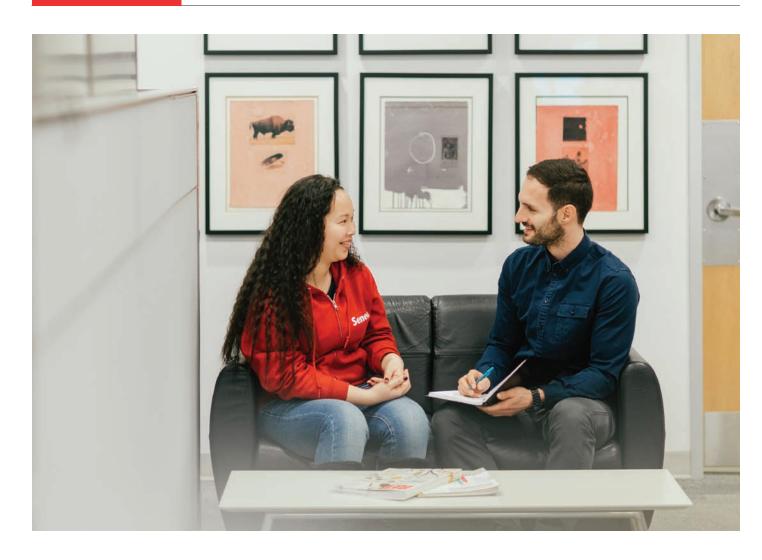
All full-time international students receive medical coverage in Ontario, including hospital and doctor's visits, and emergency services. International students have some dental and vision care coverage per academic year. Students in professional programs pay a prorated annual fee in the first semester for coverage from September 1 to August 31. Students attending the English Language Institute pay per term.

### **Security Services**

Seneca believes that all students and employees have a right to study and work in a safe environment free from violence or the threat of violence.

Security officers respond to safety and security threats, investigate incidents, provide first aid, manage access control, provide general information and control keys. At some locations, Security Services is available to escort students to their vehicle or bus stop.

For added safety, dedicated phones are available at various locations at main campuses and in some parking lots, allowing direct communication with campus security.



#### **Student Services**

At Seneca, we make sure that you have access to services you need for a great postsecondary experience. From academic support to mentoring to campus life, we are here for you at every step of your journey.

# Degree & Credit Transfer

In addition to processing transfer credits, the Degree and Credit Transfer Office at Seneca is available to advise you on continuing your education after Seneca. They will guide you as you research your options, verify requirements and assist you with the application process. Seneca has a wide variety of transfer agreements and educational pathways to other postsecondary institutions, both in Canada and abroad. The Degree and Credit Transfer Office also holds a variety of University and Degree Information Fairs on campus.

#### Student Government

The Seneca Student Federation (SSF) is a student-run organization aimed at making life more meaningful for you as a Seneca student. The SSF helps you engage with the Seneca community, build lasting relationships and, of course, have fun in the process.

# Career Development

Career Development provides a broad range of job search and employment services and resources for Seneca students seeking full-time, part-time or seasonal employment. To connect students with employers, Career Development hosts career events and workshops, including job fairs, employer information sessions and on-campus recruitment visits. Our career co-ordinators offer individual advisement to students on resumé and cover letter writing, interview preparation and job search skills.

## First Peoples@Seneca

First Peoples@Seneca is dedicated to supporting Indigenous students (First Nations, Métis and Inuit) on our campuses. Services include advisement, tutoring, mentoring, workshops, cultural teachings and social events. These services are offered in a culturally appropriate way in order to create understandings and learnings about Indigenous peoples.

# Counselling & Accessibility Services

Seneca's professional counsellors help students deal with personal counselling issues and academic accommodations. If you have a disability that might affect your learning, we are here to support you. With appropriate documentation, we can help with academic accommodations, adaptive technologies and learning-specific skills that will help you engage fully in your program at Seneca. All students have access to confidential consultation.



# Seneca Transition Programs

If you have been accepted to a program at Seneca and have an identified disability, you can apply to attend a transition program.

STP is an interactive workshop series designed to assist students with identified learning disabilities make the transition to postsecondary education.



#### OneCard

Seneca OneCard is the official Seneca identification card. It is also chip-enabled for convenience with a number of features. Students are able to pay for parking plans, meal plans, photocopying and printing. It is also needed to use the campus shuttle bus service and at Seneca libraries. Funds can be added to be used at many locations on campus including our dining services and campus bookstore.

#### Libraries

Our libraries provide you with resources and services to enhance your studies. Library collections are chosen to support course work and are available in print and increasingly online. Library staff can provide research support in person or online via email and online chat. Located at Newnham, Seneca@ York, Markham and King campuses, the libraries also offer study spaces, audio visual screening classrooms and electronic training centres.

#### More Services for You

At Seneca, our goal is to ensure that you have everything you need to succeed. Other supports and services we offer include bookstores, dining services, a health centre and more.

# Get Technical Help

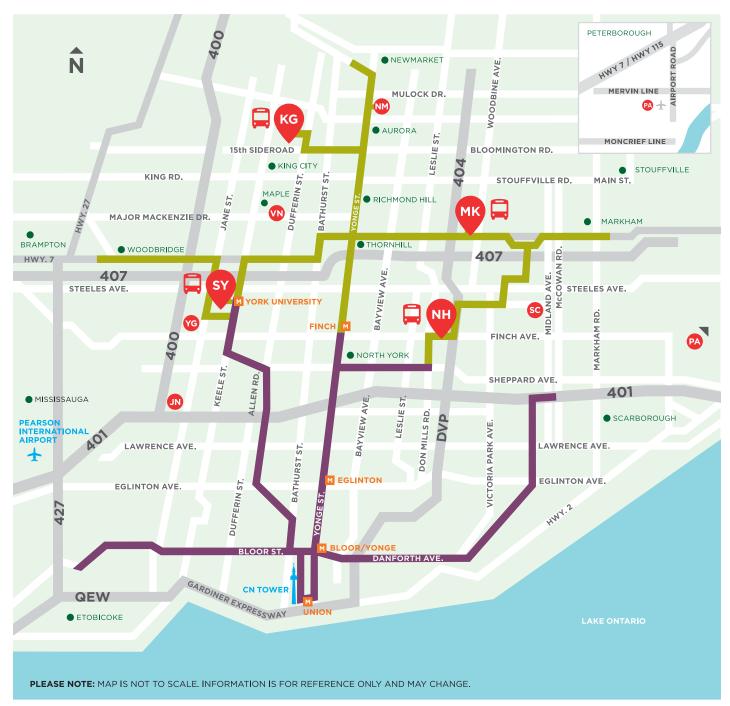
All students are provided with a Seneca email account and have access to wired and wifi connectivity. Support is provided for inquiries including using Seneca email, network connectivity, access to My.Seneca (our Portal and Learning Management System), Seneca Student Centre (timetable system and more), troubleshooting hardware and software issues, etc.

# **Computing Commons**

Computing resources are for current students and authentication is required for access. Printing and scanning services are offered at all campuses.







#### **MAIN CAMPUSES**



M MARKHAM SY SENECA@YORK KG KING

PA PETERBOROUGH JANE

#### **COMMUNITY CAMPUSES**

NEWMARKET

VN VAUGHAN SC SCARBOROUGH YG YORKGATE

#### FREE INTER-CAMPUS SHUTTLE

Between King, Markham, Newnham, Seneca@York

#### PUBLIC TRANSIT LEGEND

TTC Subway Routes

**M** Select Subway Stations **YRT Routes** 

#### **PUBLIC TRANSIT TO SENECA**

**GO Transit** 416.869.3200 | gotransit.com

**MiWay** (Mississauga Transit) 905.615.4636 mississauga.ca/portal/miway

**Toronto Transit Commission** (TTC) 416.393.4636 | ttc.ca

York Region Transit (YRT)/(Viva) 905.762.2100 | yrt.ca

#### Visit Us

There are many ways for you to connect with us at Seneca. Learn more about us and see why Seneca is right for you.

#### **CAMPUS TOURS**

A campus tour is a great way to explore Seneca. Campus tours are available year-round.

#### **VIRTUAL TOURS**

Take a virtual tour inside our campuses with Google 360 Tours. Walk through and see all that Seneca has to offer, including our classrooms, labs, facilities and more.

#### **WEBINARS**

Join us for free online presentations about Seneca. Online sessions are offered regularly through the year. They are an easy and convenient way to learn more about our programs, campuses, financial aid, student supports and more.

#### Contact Us

#### **QUESTIONS ABOUT YOUR OFFER OF ADMISSION?**

Please contact the International Admissions team.

+1.416.493.4144 press 2

#### **QUESTIONS ABOUT THE ENGLISH LANGUAGE INSTITUTE** (ELI) OR YOUR PLACEMENT?

Please contact the English Language Institute.

+416.491.5050 ext. 22780

#### **QUESTIONS ABOUT SENECA'S** SERVICES, RESIDENCE OR OTHER GENERAL INQUIRES?

Please contact our International Students Services team.

+1 416.491, 5050 ext. 22368

#### **QUESTIONS ABOUT SETTING UP YOUR SENECA ACCOUNT** AND EMAIL?

Please contact Information Technology Services.

+416.491.5050 ext. 22129















#### INTERNATIONAL **ADMISSIONS OFFICE:**

1750 Finch Avenue East Toronto, ON M2J 2X6 Canada

1.416.493.4144, press 2 international admissions@ senecacollege.ca

Or visit:

senecacollege.ca/international

